

Staff Supplementation Program

Galaxy Systems, Inc.'s primary goal is to help clients achieve increased revenue, operational efficiency and customer satisfaction. Galaxy delivers high quality contract and permanent IT staff augmentation services for both consulting and project-based engagements, domestic and international. Galaxy has developed a vast network of technology specialists in its nearly 20 year history and prides itself on its ability to successfully fill the most demanding customer requirements.

Galaxy Systems works with client HR and IT hiring managers to enable efficient and successful employee and consulting resource hiring. Galaxy Systems provides dedicated account representatives to identify and focus on our client's staffing needs. In turn, our account representatives work with our dynamic recruiting team to identify the required talent from a vast database of resources. Finally, the recruiting team works with our internal technical team to ensure that the talent presented can properly address all requirements. It's this combined approach and verification of qualifications that distinguishes Galaxy Systems' staff supplementation services from the competition at all of our clients.

Program Processes

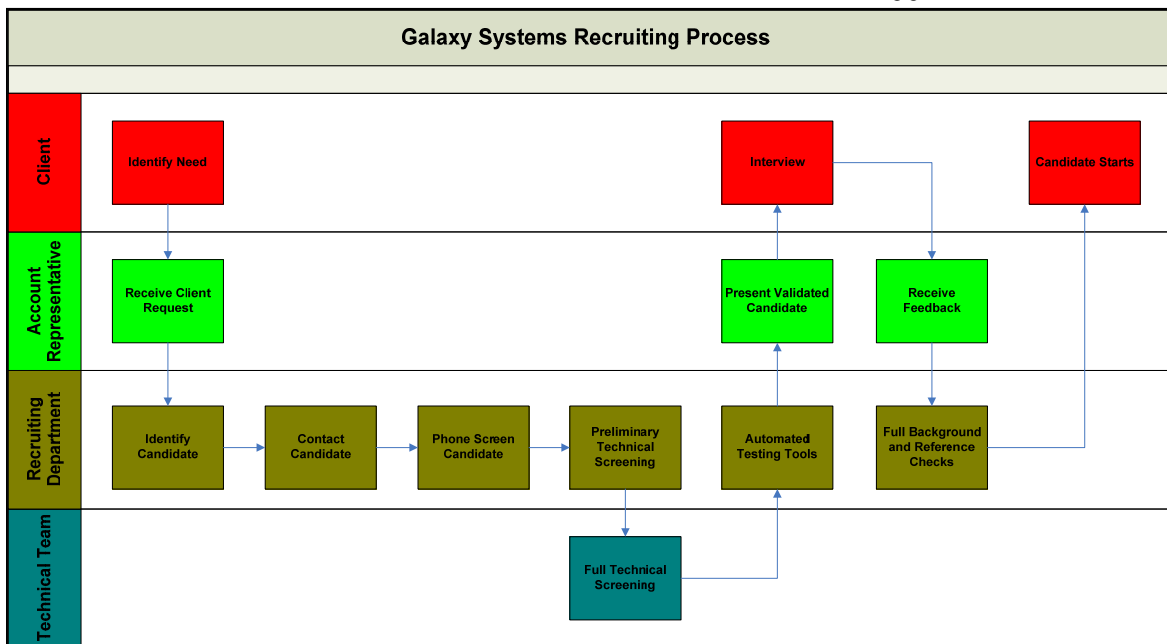
- Establish method and timing of overall communications plan
- Determine staff needs analysis through client interviews
- Identify project needs and timeframe assessment
- Establish staff plan by manager/function
- Establish SLA and delivery metrics
- Determine acceptance process
- Documentation of needs, forms, requirements and fulfillment
- Search, identification and introduction of resource
- Manage problems
- Implement delivery assurance process
- Establish management and executive review process
- Plan for short-, medium- and long-term success
- Assessment and review of delivery management options

Secure Development Center – The Somerset Channel

Our clients regularly take advantage of our secure Somerset, New Jersey, development center's onsite capabilities to host their contractors. In doing so, they avoid the corporate and financial risks associated with developing their own data centers, maintain the ability to easily ramp multiple projects up or down, and leverage the technology, resources and other assets already onsite for maximum cost-savings. What follows are some of the Somerset facility's key advantages:

- Utilizes tailored ISO/IEC 12207 methodology
- Passed Novartis 21CFR Part 11 audit in 2003
- HIPPA and Medicare certified
- Connectivity – Dedicated Leased Line and Secondary Leased Line backup
- Capability for a common Remedy Ticket and e-mail environment
- Proven process and track record for conducting operations over site-to-site VPN
- Full diesel generator power backup
- Security of full disaster recovery capability
- Cost-inclusive access to all hardware and services
- Increased local candidate pipeline

The Galaxy Systems Recruiting Process involves four structured and interdependent management layers, as detailed in the flowchart below.



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